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PHOENIX CONVENTION CENTER CORONAVIRUS PROTOCOL

The safety of our guests and employees is of primary importance. This communication provides details about the novel coronavirus and the Phoenix Convention Center’s protocol for dealing with major health concerns.

The Phoenix Convention Center is following all precautions issued by county, state and federal health officials. Our Event Services staff have received training and are being extra vigilant about the cleanliness of our facility by wiping down door handles and other frequently touched surfaces using disinfectants known to kill novel coronavirus. In addition, we have increased the number of hand sanitizer dispensers located throughout our campus.

We encourage guests to take necessary precautions to reduce their risks of exposure to the novel coronavirus such as covering their mouths when they cough and following proper hand-washing procedures. For additional information about coronavirus precautions, visit cdc.gov/coronavirus/index.html.

It is important that Phoenix Convention Center visitors note the following:

1. Public Health officials in Arizona are closely monitoring the Coronavirus and are keeping all public agencies and facilities informed of any concerns that would adversely impact public health.
2. In the event of a reported case of the Coronavirus at the Phoenix Convention Center or its venues, designated Convention Center staff will quickly communicate updates to Meeting Planners so that they can provide information and updates to their attendees.

Guests who experience a medical emergency should call 9-1-1 immediately then notify building security. Anyone with general medical concerns may visit any of the nearby medical facilities:

Banner Urgent Care
1 N. Central Ave.
602-255-7650

St. Joseph’s Hospital
350 W. Thomas Rd.
602-406-3000

Banner University Medical Center
1111 E. McDowell Rd.
602-839-2000

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Phoenix Convention Center | Symphony Hall | Orpheum Theater

100 North Third Street | Phoenix, AZ 85004
602.262. 6225 | TTY 602.495.5048
phoenixconventioncenter.com



For more information about the Coronavirus and the latest updates, visit one of the following government health websites:

- U.S. Centers for Disease Control and Prevention: www.cdc.gov
- Arizona Department of Health Services: www.azdhs.gov
- Maricopa County Public Health: www.maricopacounty.gov/5302/public-health

If any member of your delegation seeks outside medical attention with Coronavirus symptoms or concerns, please advise your assigned Phoenix Convention Center Event Manager.

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