A Tale of Two Cities: When Yahoo! + Aol. blended **Open Source Programs**

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Boil it down to one thing:

Your company needs an Open Source Program

No OSPO \rightarrow problems Yes OSPO \rightarrow benefits

- 1. Stories
- 2. Details
- 3. Q&A



It was the best of times

It was the worst of times...

Verizon acquired AOL. in 2016

Verizon acquired some of Yahoo! in 2017

The unified business unit was called Oath:

It is now called Verizon Media.

The business combines internet media and consumer experiences with ad tech / B2B brands.

Companies are cool and companies suck Tech press presents a distorted view of reality Culture is subjective and measurement is local Integrating two cultures gets political and ugly Stories are fun, but we're here to inform / inspire





E Pluribus Unum

Which is where the story gets complicated. This is not a story of two companies, but of 100 companies and thousands of people.

Could this be brought together to make one?



What does "Engineering Culture" mean?



Is software created in *anticipation* of a need, or in *response* to a need?



Insight Why do bad things happen with no central OSPO?

- Engineers have misconceptions about licenses and are afraid to ask for help.
- When engineers don't trust the process, they invent their own rules; inviting more risk.
- It only takes a few people to create a lot of problems.



In "theory" you might face these questions

- Who removes people from your GitHub org when they leave the company?
- Should you use free TravisCI by publishing your proprietary code on GitHub?
- Are you one P4ssW0rd away from being hacked if you don't turn on 2FA on the org?
- What if you buy a company and distribute their code without M&A diligence?
- Would anyone actually publish code that is downright embarrassing to your corporate brand?
- Why is it bad to have code on GitHub with no owner, no license?



Problems that creep up when you don't run an OSPO



Tech Debt and Industry Misalignment

Holding an investment in outdated tech that block you from keeping current.

!

Legal and License Problems

Published projects with wrong or missing licenses. No open source terms in contacts. No license compliance on apps.



Attracting and Retaining Talent

Engineers tend to prefer working at companies with a strong engineering culture that supports open source.



Leaked Information

Former employees with privileged access to repos see your code. Employees publish what they want anywhere.



Blending companies is hard, but...

<Insert profound insight: how to make it easy to blend corporate cultures>

Open Source Community Theory can help.

- Shared Fate
- Shared Faith
- Utility > interaction costs



Maybe we focus on shared objectives?

Control Tech Debt

Open Source keeps us aligned with industry.

Achieve Excellence

By using open source properly, we reduce abandonment and rework.

Legal Compliance

At least to avoid dealing with any legal problems.

and shared values...

Support Engineers

Make it easy for engineers to interact with open source and with any code for that matter.

Help Hiring / Branding

Leveraging open source to attract talent and reclaim recognition that we're a also a tech company.

Be Good Citizens

By giving back to the community, by sharing code and proven effective practices.



The OSPO Team + Partners



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Developer tools



HR / Talent Acquisition

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External Technology Partners



What does the OSPO do?



Supporting internal engineering groups with open source issues



Reviewing the use of open source in our products and platforms

Contributions to

Reviewing contribution policies and CLAs

projects



Responsible for mobile and TV app compliance engineering and automation



Reset membership with foundations, partner companies



Community development

Promoting projects via blogs, podcasts, and speaking events



Reviewing publication steps completed prior to publication



Ensuring issues are addressed on our external repos



Bug Bounty alerting us of unauthorized code published



GitHub alerting us about vulnerable dependencies



At the initial, tactical level



Set up and communicate



Take them as they come



Set up CLA review process with legal



Install tools and run baseline



Do the minimum



Community development

Create content events, partner with PR



Publish process: lightweight and graduated



Get visibility to the problem and triage



Do a ton of cleanup and tracking



Set up process and automate it



Where we are now

500+

Engineers pay attention to the OSPO (about 10%)

330

Jira tickets per quarter

Strategic projects

16 Promoted projects

440 Active projects Podcasts this year

24 Blog posts this year

19 YouTube videos this year 200

Mobile and TV apps

100%

App License Compliance

100%

Artifact Compliance











Open Source is Newsworthy

Screwdriver

Yahoo is releasing the tool that

Continuous Delivery at scale into the

helped the company perform

open-source community. The

Screwdriver.cd, an adaption of its

Continuous Delivery build system

"Screwdriver handles over 25.000

builds per day and 12,000 daily Git

for dynamic infrastructure.

company announced

Latest News

Published: January 12th, 2017 - Christina Cardoza

In fact, open source is the technology leadership we can talk about externally. It is what people use to develop an impression of our tech savvy and leadership.



Yahoo Open Sources Athenz Container Access Control

By: Chris Preimesberger, eWEEK | May 09, 2017



Athenz authorizes the dynamic creation of compute instances and containerized workloads, secures builds and deployment of artifacts to a Docker registry.



Yahoo often doesn't get enough credit for the contributions it has sent to the open source community during the past decade or so.

Besides the original development of Hadoop a dozen years ago, Yahoo has been an active participant in projects such as those listed on the company's Github page, in various Apache Software Foundation Communities, and in niche communities such as CPAN and others

Yahoo's latest contribution is Athenz, an open-source platform for fine-grained access control that it released



Gil Yehuda, Senior Director of Open Source at Oath (which owns the Yahoo and AOL brands), describes the company's onen source goals

at Oath Inc. (which owns the Yahoo and AOL brands), has led the open source program at Yahoo. Now with an expanded scope, he is gearing up to grow his team and improve the program. The company's formal open source program office serves as a hub to connect all open source activities across the company, he says, but it didn't start out that way

SCNBC



our focus on being the best company for consumer media, and the best partner to our advertising, content

and publisher partners," Tim Armstrong, CEO of Oath.

Seven strategic projects

Athenz

Java

Athenz is a role-based authorization (RBAC) system for provisioning and configuration (centralized authorizati...

Overview | Source Code

¥ 88 ☆ 254



Panoptes

Pvthon A Global Scale Network Telemetry Ecosystem

Source Code

8 6 38

Bullet-Core

Java

BULLET

Bullet is a streaming query engine that can be plugged into any singular data stream using a Stream Processing...

Overview | Source Code

8 8 11



Screwdriver

An open source build platform designed for continuous delivery.

Overview | Source Code ¥ 89 \$ 561



Moloch JavaScript

Moloch is an open source, large scale, full packet capturing, indexing, and database system.

Overview | Source Code 12 598 1 2966



Vespa is an engine for low-latency computation over large data sets.

Overview | Source Code ₽ 319 ☆ 2653



DataSketches

Getting the best approximations from Big Data sets.

Project Overview

Source Code



opensource.yahoo.com

Happy Ending!

Blending companies is not easy.

Pointing to really bad mistakes helps demonstrate you need to fix things ASAP. It takes a team.

Value must be greater than the cost of interaction.

Eventually the shared fate leads to shared faith and collaboration on outcomes.



Takeaway messages:

- 1. Your company needs an Open Source Program
- 2. Supporting the engineering culture helps
- 3. Get alignment on the outcome, the OSPO will follow





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