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HFS Research

The HFS mission is to provide visionary insight into the major innovations impacting business operations: Automation, Artificial Intelligence, Blockchain, Internet of Things, Digital Business Models and Smart Analytics.

HFS defines and visualizes the future of business operations across key industries with its OneOffice™ Framework.

HFS influences the strategies of enterprise customers, to help them develop OneOffice backbones to be competitive and to partner with capable services providers, technology suppliers, and third-party advisors. The "As-a-Service Economy" and "OneOffice" are revolutionizing the industry.

OUR CLIENTS & SUBSCRIBERS

THEY'RE INFLUENTIAL

74%

C-level, VP, director or managers from multiple industries

3

THEY'RE BUYERS

40%

are buyers or evaluators

THEY'RE EAGER TO PARTICIPATE

93%

want to discuss global business initiatives

THEY'RE WILLING

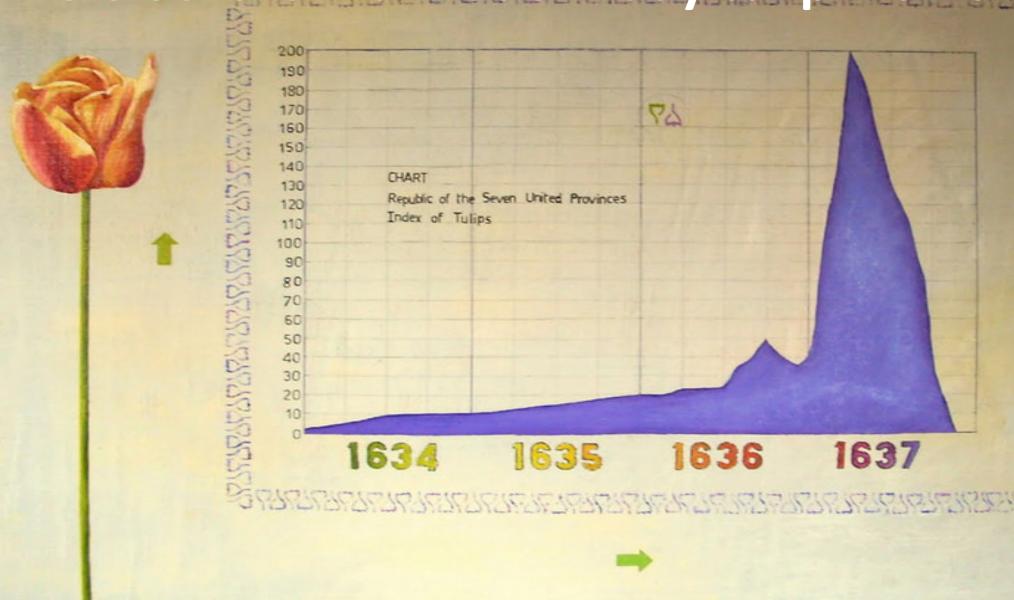
79%

want to participate in HFS surveys



Is blockchain a modern day tulip mania?







Blockchain "six-pack"

Distributed shared data over peer-to-peer (P2P) network reduces single points of failure

Consensus-driven trust cuts out the middle-man

Immutable transactions ensure trust

Hashing-based data ensures integrity and security

Automated smart contracts promote touchless interactions across process chains

Permissioned and permissionless flavors give enterprise users flexibility



Blockchain promise land

Medium term: Competitive differentiation



Near term: Business impact



- Process excellence
- Efficiency gains
- Digitization
- Tracking / Traceability
- Identity

Long term: Creative destruction



- Creation of new business models
- Removing intermediaries
- Disruption of traditional businesses

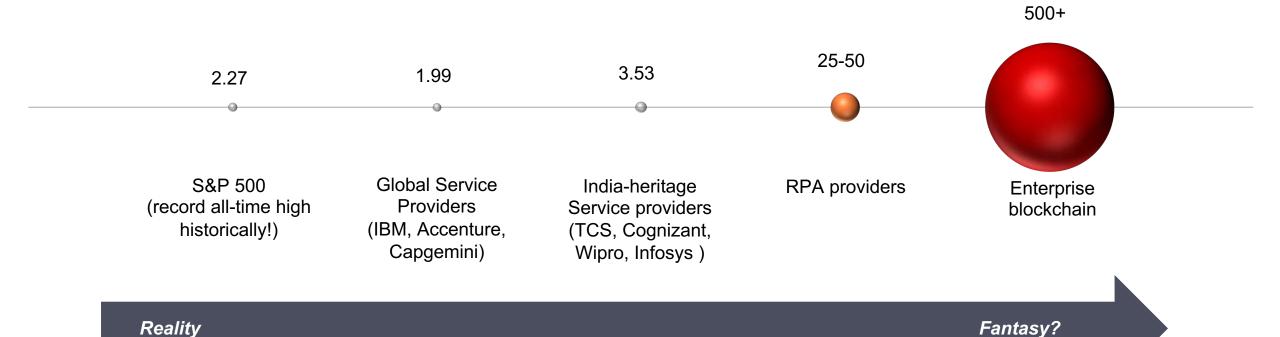
- Re-imagined IT infrastructure
- Re-defined transaction management
- Trust in multi-party collaboration



Blockchain fantasyland

Price to Sales (PSR) ratios as we enter 2018

(PSR = Market capitalization / revenues)

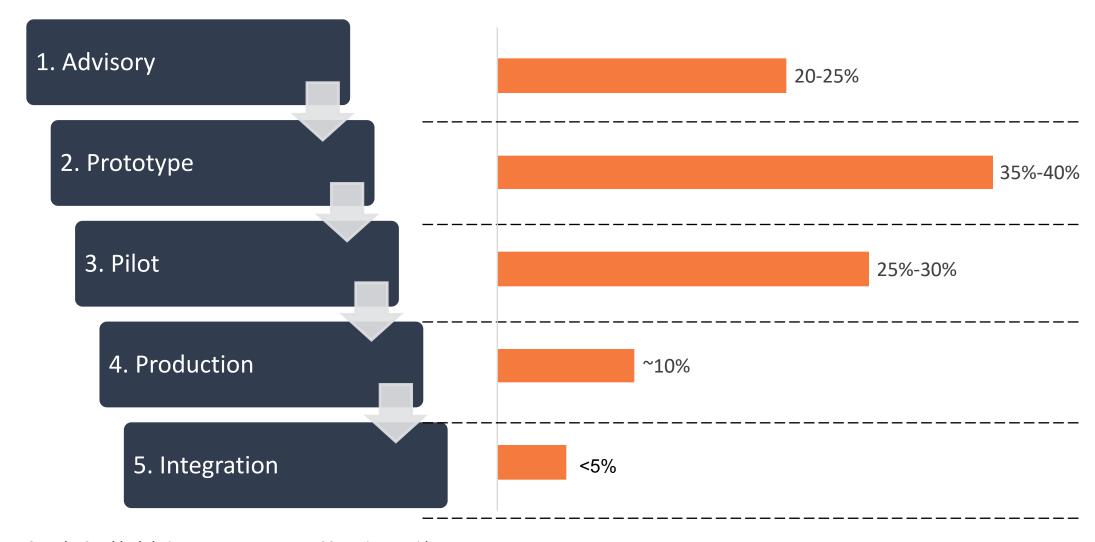


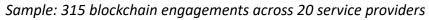
Sources of information

- S&P 500 PSR: multipl.com
- Global and India Heritage Service Providers: Y Charts and financial reports
- RPA providers: HfS estimates
- Enterprise blockchain: Coinmarketcap.com and HfS estimates



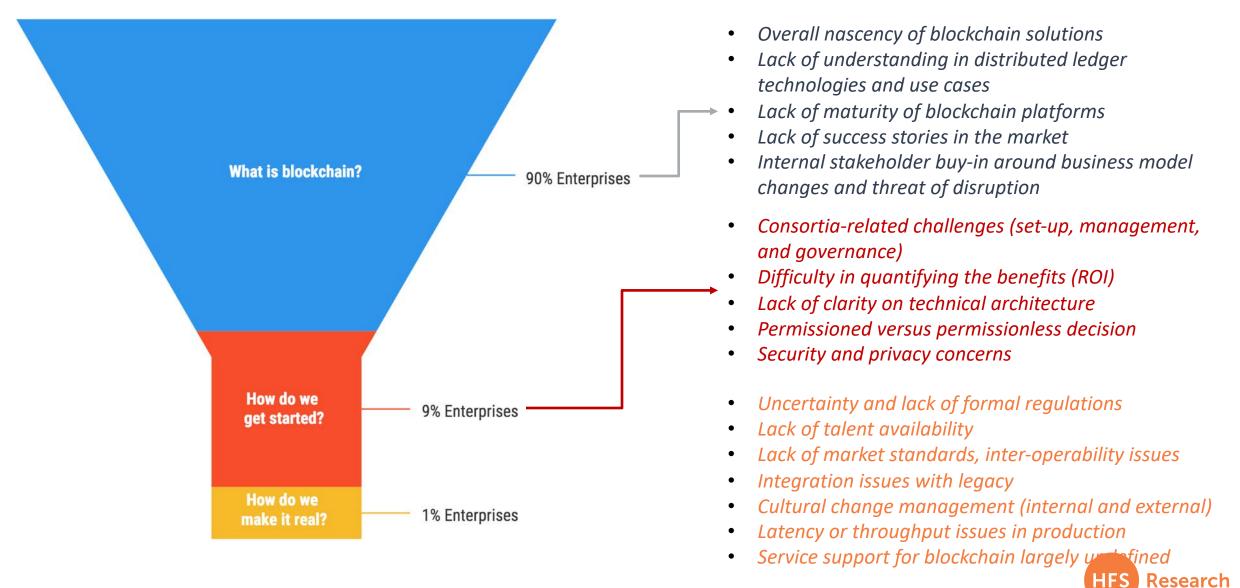
Blockchain reality







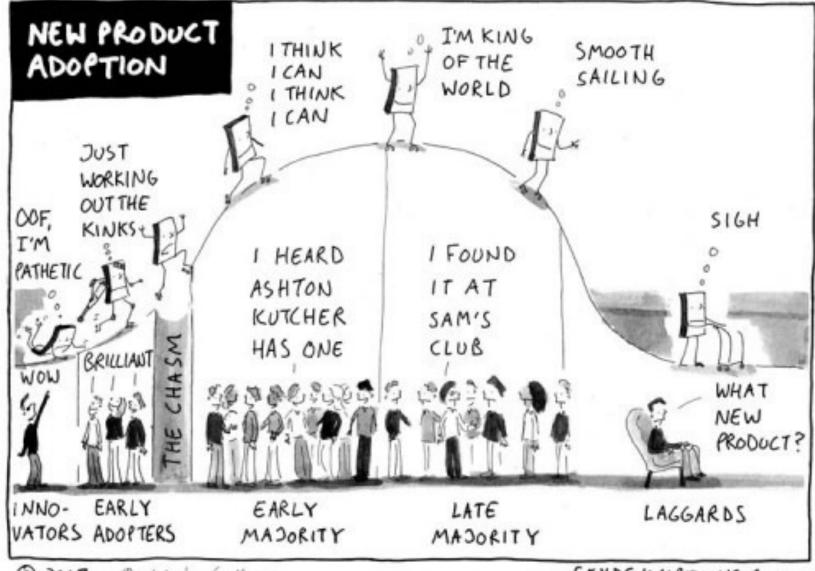
The "90-9-1" enterprise blockchain challenge



Introducing the BBB: Blockchain Bullshit Buster

Blockchain BS busters	Key question to ask?	Your response?			
		No	Not really	Probably	Yes
Principle 1: Replacing ledgers is pointless	Are there many organizational entities involved that requires distributed ledgers?				
Principle 2: The realpolitik chestnut	Do you have a real unsolved business problem versus a vision for a utopian world?	you		onal	plot
Principle 3: Change for the sake of change	Is there a real burning platform?	for	Jeed	ssic	air g
Principle 4: Blindly quoting the network effect	Do all entities have a common goal that they will work together to have any chance of a network effect?	not	ااع دا	rofe	ckcha
Principle 5: Garbage in garbage out	Can you ensure that data written on blockchain is correct (though loT integrations or other means)?	n is	rea	ne p p	<u>0</u>
Principle 6: Stone carvings	Do you need the data to persist forever for complete auditability without any censorship?	chai	you	son	it B
Principle 7: Speed of light	Is transaction processing in seconds acceptable (versus processing thousands of transactions in a second)?	Blockchain	Do	Get	Ve V
Principle 8: The privacy conundrum	Are you sure that you will not need to store private information on blockchain?		/ait!	on!	rou'
Principle 9: Law ambiguity	Are the rules of the game concise and clear to be implemented as smart contracts?	Stop	5	auti	ioi
Principle 10: The good old cost-benefit equation	Does the outcome deserve significant long-term investment?	— U)		O	





Who is adopting blockchain and for what?





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Banks were the first movers but not necessarily the shakers

Travel & hospitality High-Tech (measured by % engagements inproduction / near production) Value realization Manufacturing Retail & CPG Government Media & Telecom Insurance Healthcare & Life sciences



Relative adoption



Banking and financial Services | Prominent blockchain use cases

Value realization (measured by % engagements inproduction / near production)





Relative adoption

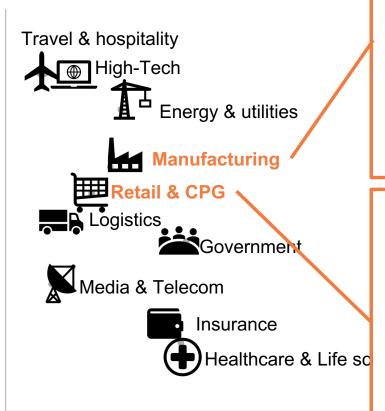
(measured by number of engagements)

Sample: 315 blockchain engagements across 20 service providers



Manufacturing, retail, CPG

Value realization (measured by % engagements inproduction / near production)



Asset_management Contract_management

Sourcing/Procurement
Provenance_tracking
Records_management

Identity Title_ownership

Auditing

Identity

Customer_Loyalty

Compliance

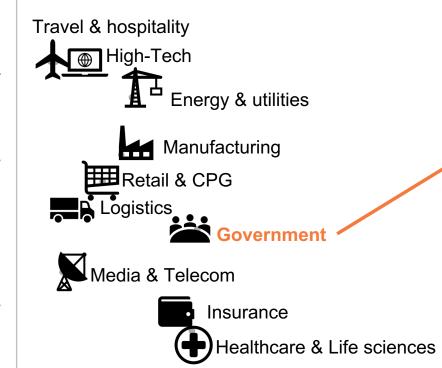
Provenance_tracking Finance&Accounting

Contract_management
Asset management



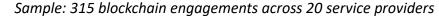
Government | Prominent blockchain use cases

Value realization (measured by % engagements inproduction / near production)





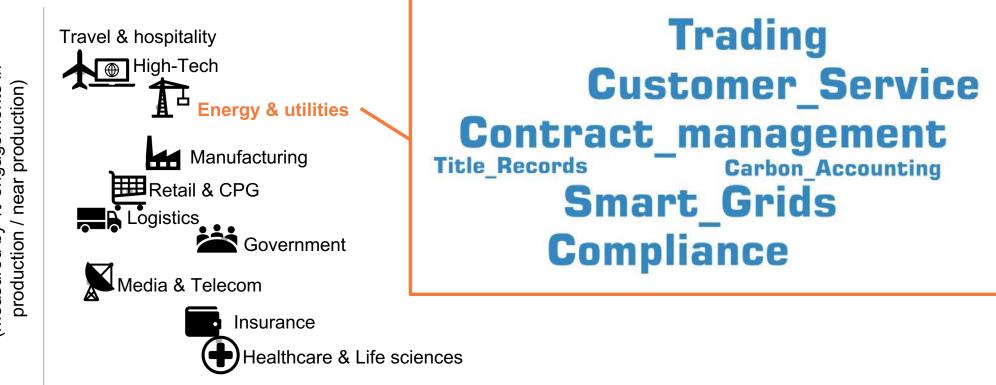
Relative adoption



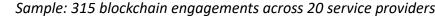


Energy & utilities | Prominent blockchain use cases

Value realization (measured by % engagements inproduction / near production)



Relative adoption









800-pound gorilla







Consortium











Permissionless







Permissioned







<u>OR</u>

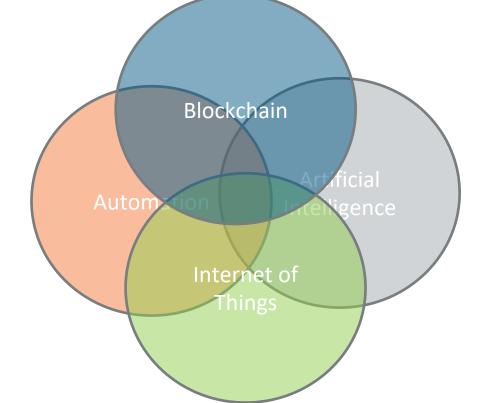
AND

Automation

Internet of Things Artificial Intelligence

Blockchain

VS





Disrupt the intermediary



Fill a market void



Key takeaways

Blockchain is no longer a tourism industry!

Blockchain alone cannot solve world hunger!

Blockchain has broader implications than financial services!

Blockchain technology is not the issue!

