How to Handle Security Flaws in an Open Source Project

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All new products use Open Source

- Economics drive this.
  - Underlying OS is Linux (usually) or FreeBSD.

- Unless you employ Linus or other notable names, you don’t have full control over what goes into your product.

- You must have a process to coordinate with Open Source upstream developers in order to ship secure products.
  - At the very least, you need to know about vulnerabilities in the code you’re using, even if you don’t (or can’t) fix it yourself.
Dealing with upstream vulnerabilities

• Ensure the upstream project takes security seriously.
  – This is not as common as you might think – do you have a contact point if someone reports a security flaw to you?

• Even projects that do security well themselves have dependencies.
  – Know what is going into your storage solution.

• If you get this wrong, it can be a disaster.
Process, process, process

• Put a process in place to handle all security reports uniformly.
  – Start with an email alias: security@samba.org
  – Can be hard to do with a pure volunteer organization, but without it you’re not professional.

• Ability to get Common Vulnerability and Exposure (CVE) number is essential for tracking.
  – Linux distributions are your friends here, their security Teams can handle this for you.

• The process doesn’t have to be perfect, but it does have to be consistent.
The reputation game

• Use gpg encrypted email to communicate with vulnerability reporters.
  - Standard in the security world.

• Insist on transparency with security researchers and in vulnerability disclosure.
  - Don’t try and hide anything – you’re not fooling anyone.
  - Ignore vulnerability-sellers.

• Internal and external time-frames can differ, but try and stick to a schedule.
  - Long term, reliability and predictability will gain the reputation you will need for security success.
How to respond

• Insist on reproducible exploit to fully understand the threat.
  - You don’t have to publish these!

• Don’t race for the “easy” fix.
  - Take time, understand the issue and look for it in all areas of the code.

• Only fix the security bug.
  - Don’t try and fold in other bug fixes for a security release.

• Limit back-ports / Coordinate with vendors.
  - Don’t try and fix the world. Accept partner help.
Notifying Downstream Vendors

- Create and maintain an email alias to communicate with vendors using your code.
  - samba-vendors@lists.samba.org
  - Notified once a security bug is ready for fixing, allows users to coordinate security responses.
  - No aliases allowed on this list, personal contacts needed.

- This can be hard for an Open Source project – you don’t always have a relationship with all users.
  - You can’t inform everyone – best effort is all that is required here.
  - But you **should** make some effort (reputation again).
Auditing / Code quality?

- Unless the Open Source project is large and important, no one will audit it for free.
  - Automated tools for static analysis and fuzzing are essential.
  - A comprehensive test suite helps automate the testing needed.

- Basic code reviews from people with security experience will help catch the worst errors.
  - If you don’t have security experience, shipping code will soon teach you :-).
In the beginning

- The first security flaw reported in Samba (1993) was immediately caught by Andrew Tridgell (tridge) – the original author of the project.
  - He stopped the mail list processing until he had a fix.
  - Ensured the very next email contained the patch.
  - Re-started mail list processing.

- Things are a little more difficult these days.
A story of three (Samba) flaws

• “Badlock” and industry-wide coordination.
  - “Trust no one” (with apologies to the X-files).

• Sambacry.
  - “Anything you can do, I can do better..”

• Google Project Zero bug.
  - Practicing for the real thing.
Case study #1 – Bad, bad, badlock

• “Badlock” was a protocol-level vulnerability in DCE-RPC (remote procedure call), used by all Microsoft interoperating products.
  - Complex, and almost no one understood it (except exploiters, who might have already been using it).

• Discovered indirectly during a Microsoft Interop Event by a proprietary fuzzing tool.

• Tension occurred between commercial interests of employer of discovering engineer and Samba project (my fault).
  - Don’t let marketing people name bugs :-).
Badlock continued

• “Badlock” affected most SMB implementors, so coordination had to be arranged across the entire storage industry.
  - Knowledge of the bug started to leak.
  - Attacks on Samba bugzilla by black-hats attempting to get early advantage.
  - Personal contacts essential (reputation again). I started refusing to discuss unless I personally recognized the phone number/voice.
  - Seven months from discovery to coordinated released fixes. “90-day” window would have killed us here.
Badlock postmortem

• Most of the press completely failed to understand or report on the threat correctly.
  - Most security “researchers” completely failed to understand or report on the threat correctly.

• Worst-case scenario – thankless fix misunderstood by users and anyone not intimately involved in the code.
  - Hard to get management support.

• Don’t try and create catchy names and logos for bugs.
Case study #2 - Sambacry

• Tod Beardsley (security researcher at Rapid7) tweeted:

“Microsoft SMB: Wow, what a week!
Samba: Hold my beer”
Case study #2 – Sambacry

• Caused when two secure subsystems - module loading and named pipe services - were connected without sufficient input checking.
  - Code was in error for seven years.
  - Externally reported.
  - Unknown how much it had been exploited.

• Fix was a one-line change.
Sambacry postmortem

• Better security review would have caught this.
  - Impossible to catch everything.
  - Logic error, not language error (safer language would not have helped).
• Tests both positive and negative would not have helped, they would only have showed the named pipe module loading worked or failed.
• Worst effect was non-upgradable embedded systems with old unfixable versions.
  - As an industry we must get better at this.
Case study #3 – Google Project Zero

- Project Zero Google security researcher Jann Horn (he of the “Meltdown” and “Spectre” attacks) cut his teeth on a Samba bug.
  - Even though I’m a Google employee, we didn’t get any slack :-).
- “Borderline” exploit – race condition in pathname processing (required slowing the server down with strace in order to hit the race).
- Exposed generic design flaw in user-space server code.
  - Goodness knows how or even if other servers have fixed this.
Google Project Zero mitigation

• Required redesign of all pathname processing.
  - “Natural” way to fix this turned out to be covered by a software patent.
  - Thankfully a superior solution was not covered by patents.

• Immediate fix took around one week.
  - Then we discovered the fix broke one of the critical VFS modules.
    • Module was created for the needs of the patent holder covering the original solution :-).
Google Project Zero mitigation

- Ultimately took the full 90-day disclosure time, plus a 14-day extension, to get the fix created, tested and back-ported to all vulnerable versions.
  - Security work under time-pressure is when mistakes happen.
    - I am ambivalent on deadlines, they ensure concentrated effort but can do harm.

- Ensure you explore all combinations of design decisions for robustness (I know, this is impossible :-).
  - Code fail-safe. Just because “it can’t happen” doesn’t mean someone won’t find a way to do it.
Google Project Zero postmortem

- Design flaws are the hardest problems to fix.
- Don’t try and argue / push back on vulnerabilities with security researchers.
  - Even if you’re convinced you’re right, when they go public it will still damage your project reputation.
  - Work with them to agree on a mitigation strategy.
  - Don’t be embarrassed to beg and grovel to get more time.
A thankless task

• No one rates security until they don’t have it. Even then, not so much.
• The press **WILL** completely mess up all reporting – security flaws are complex even for exports.
  - “*A flaw in Microsoft’s implementation of the Samba protocol..*”
• Volunteer developers will get blamed and called fools.
• Personal contacts are essential for coordinating fixes.
• Security work is like ensuring the sewers stay open.
  - No one notices until you fail.
Conclusion

- Prepare for massive overwhelming security failures in your project.
  - That way, when it happens (and it **WILL** happen) at least you have a plan.

- Accept all reports, respond to all reports.
  - Even if they appear insane.

- “Untested code is broken code”

- There is no magic bullet / magic language that will protect you.
  - Logic errors can happen in any language.
Questions and Comments?

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