

OSPO BEST PRACTICES: OPEN SOURCE AS A CRITICAL SUPPLIER

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AGENDA

- Introductions / Background
- Creating an Open Source Strategy
- Challenges vs Best Practices
- Case Studies
- Tools & Resources



Hello, from FOSSA

Kevin Wang, CEO



Background



OPEN SOURCE TODAY, SOFTWARE IS EATING THE WORLD

Over 80% of code in modern a software product is open source.



Gartner Report: "Market Trends: Open-Source adoption in the SMB market."



COMPANIES NO LONGER CONTROL THEIR CODE



HAVING AN OSS CONSUMPTION STRATEGY IS CRITICAL

"Over the next 10 years, the battles between incumbents and software-powered insurgents will be epic."

Marc Andreesen,

Wall Street Journal, August 22, 2011



Open source is a critical supplier for software. Companies that excel at open source will excel at software.

INTRODUCING: THE OPEN SOURCE PROGRAMS OFFICE

"A central open source program office is a designated place where open source is supported, nurtured, shared, explained, and grown inside a company."





WHAT IS AN OSPO?



Consumption (today's talk)



Contribution



Culture



OPEN SOURCE IS A NEW KIND OF VENDOR

Traditional Vendor

Scale 10s-100s

Complexity Singular

Control Direct Relationship

Open Source

10,000s - 100,000s

P2P Supply Chain - "Bubble up" effects

Indirect - Inherited through tooling



ITERATIVELY MANAGE OSS CONSUMPTION

1. Scale Tooling & automation

2. Complexity Data-driven policy

3. Control Enroll developer workflows

Challenges & Best Practices

Running a successful consumption strategy

1. SCALE Tooling & automation

Common Challenges

- Handle chaotic and unpredictable OSS usage from tooling behavior
- Process 100,000+ components per day
- Apply different sensitivities from different teams, locales and distributions

Best Practices

- Invest in tooling and quality initiatives
- Leverage CICD pipelines and DevOps integrations
- Ask development teams to "pin" versions to reduce intake drift
- Rely heavily on tooling, automated policies and analytics

2. COMPLEXITY Data-driven policy

Common Challenges

- Sheer scale of policy decisions to prioritize
- OSS use is extremely contextdependent (teams, scope, usage)
 - Licensing p2p, usage
 - Vuln confirmation, bug impact
 - Ship target (dev, production, platform)
- Bubble-up code quality issues

Best Practices

 Collect tons of contextual data and build policy rules around interactions FOSSA

- Use tooling to automate the majority of policy decisions
- Automate as much as possible, but NOT EVERYTHING
 - Clear escalation paths with built-in data

3. CONTROL Enroll developer workflows

Common Challenges

- OSS issues are sticky they can be incredibly hard to resolve after they are introduced
- OSS use is nuanced, hard for nontechnical employees to remediate

Best Practices

- "Shift-left", enroll developers and their tooling early on
- Standardize your quality control automation (central Cl/CD)
- Create strict automated policies for nonambiguous cases, but avoid overlyprescriptive process beyond
- Pick tooling and workflow investments that prioritize high automation culture



Case Studies

Advice from various OSPO pioneers & FOSSA partners around Open Source Management



Be a service not a barrier

"Our OSPO's slogan reminds us to take a helpful posture. Find balance. We're not paralyzed by risk, we're practical about addressing it. We don't get in the way. We are always available to help with any open source issue."

- Gil Yehuda, Open Source @ Oath / Yahoo

Oath's OPSO is based on Yahoo's long standing program, now merged with dozens of internet brands. The OSPO handles everything related to open source, including license review, scanning apps with FOSSA and contributing to hundreds of OSS projects.



Enabling collaboration for everyone, everywhere.

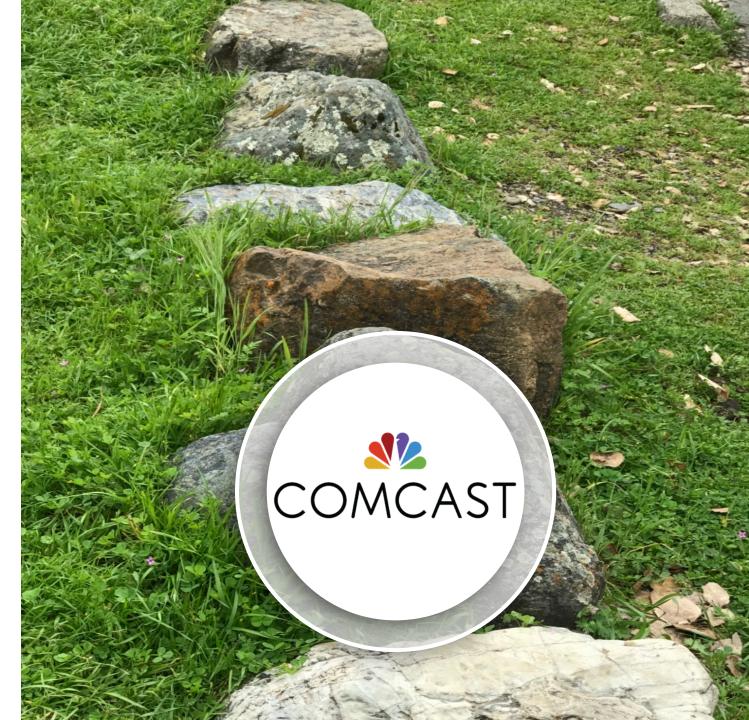
"Our mission is to enable, educate, champion, and foster open source development, adoption, and culture. We are enablers rather than gatekeepers. We value ideas over hierarchy and we do the right thing, period." ~ Brian Hsieh, Open Source @ Uber



Channel the Zen of Compliance

Don't Pursue Perfection Enable Right Behaviors Respect the License Listen to the Community Educate Not Dictate Automate for Scale

+ Lean on partners and mentors





SUMMARY: Common Learnings

- View the OSPO's function as a facilitator / service provider
- Support the developer workflow; prefer education and collaboration and over quality gating and policy enforcement
- Pursue productivity over perfection don't get paralyzed by risk
- Create an open and collaborative culture to evangelize open source



Resources

Tooling & resources to help

TOOLING

FOSSA IS THE "OS" FOR YOUR OSPO

Tooling to build an open source strategy into a modern development workflow



Key Tooling Requirements

A smart open source inventory with built-in continuous compliance and security



LICENSING

License scanning, policy enforcement and compliance documentation on autopilot



SECURITY

Realtime vulnerability remediation



CODE QUALITY

Dashboards and alerts on the health of your open source inventory

ADDITIONAL RESOURCES

- Participate in the Linux Foundation
- Visit & support the TODO Group's resources (<u>http://todogroup.org</u>)
- Get involved in the community for OSS sustainability and funding
 - OpenCollective
 - <u>https://medium.com/open-</u> <u>consensus</u>

Learn more at: http://ospo.io

https://ospo.io/ https://fossa.io/ @getfossa

We're hiring! https://fossa.io/careers



THANK YOU