Building sustainable civic tech with open data

Jason Hibbets, Senior Community Architect Opensource.com, Red Hat

The evolution of civic tech



Image credits: http://opensource.com/government/13/8/citizen-cio (Opensource.com)

Send in the brigade



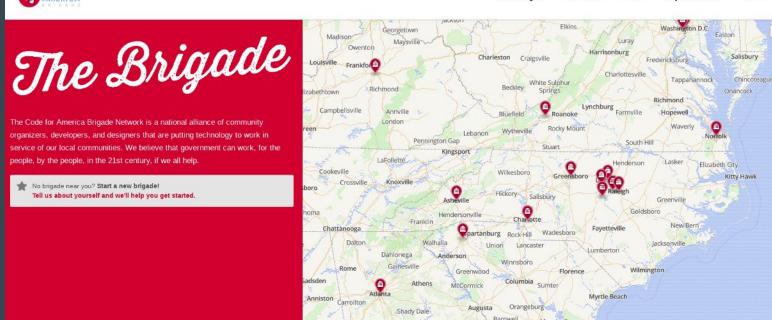


Image credits: Code for America

@jhibbets | @NCOpenPass | #OSSummit

Find a Brigade

Resources

Events

Project Showcase

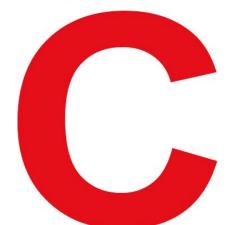
About Us

Quiz: Who likes to eat out at restaurants?



Image credits: <u>https://opensource.com/life/15/11/tasty-translations-the-open-source-way</u> (Opensource.com)

This establishment does not comply with minimum sanitary standards GRADE



County of Riverside Department of Environmental Health

Penalty for Removal Property of the County of Riverside

Image credits: https://www.rivcoeh.org/Programs/food

Exploring sustainable civic tech



Image credits: <u>https://opensource.com/article/18/1/foss-tools-agile-teams</u> (Opensource.com)

Forming an innovative partnership



Image credits: https://opensource.com/article/17/12/who-drives-culture-devops (Opensource.com)

The future of civic tech



Image credits: <u>https://opensource.com/open-organization/16/9/culture-trumps-tools-every-time</u> (Opensource.com)

Civic tech challenges



Image credits: <u>http://opensource.com/government/14/5/national-day-civic-hacking</u> (Opensource.com)

Civic tech challenges: People/consumers

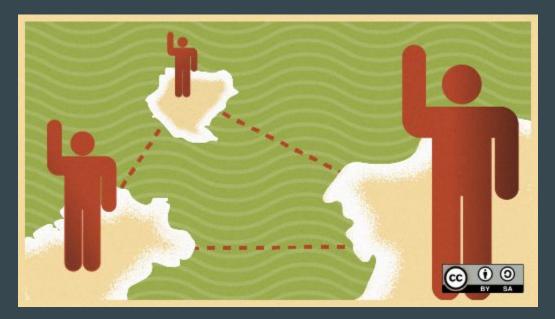


Image credits: https://opensource.com/article/18/2/essential-roles-devops-culture-success (Opensource.com)

Work on stuff that matters



Image credits: https://opensource.com/article/18/2/essential-roles-devops-culture-success (Opensource.com)

Civic tech challenges: Project management



Image credits:: <u>http://opensource.com/government/15/10/ato-interview-kaitlin-devine-18f</u> (Opensource.com)

A valuable partnership

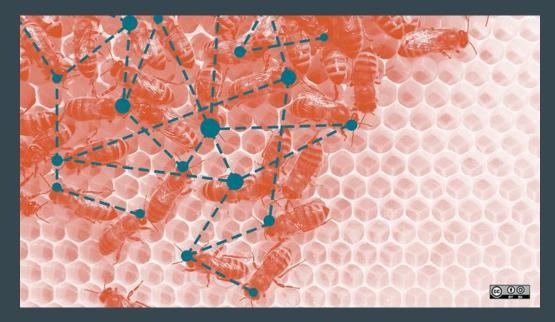


Image credits: <u>https://opensource.com/open-organization/17/2/tracking-issues-publicly</u> (Opensource.com)

Effective collaboration with government

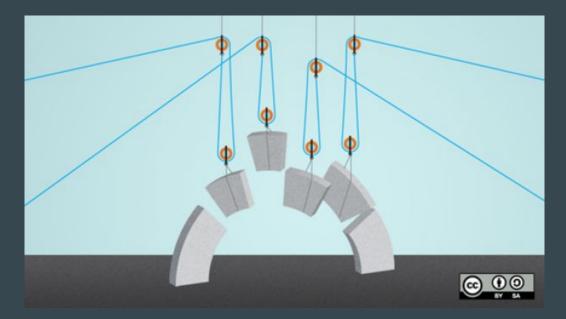


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2017 civic tech focus



Image credits: <u>https://opensource.com/article/18/2/devops-delivers-cool-apps-users</u> (Opensource.com)

Open data, open data, and more open data

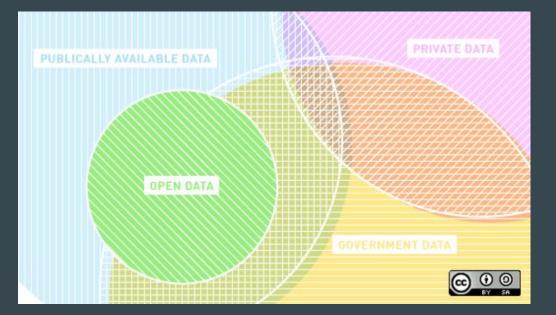


Image credits: https://opensource.com/article/17/5/open-data-trends (Opensource.com)

data.world

🤓 data.world	Q Search
	Open NC @codefornc @ http://www.ncopenpass.com
Library	Activity People Details Followers Settings
1-4 of 4	Any - Sort -
	Surt a new project in the work dataset
	billscanlon/NC Park Finder Challenge Develop a tool that will allow residents to find parks and amenities from multiple jurisdictions. Project • Updated Sep 21, 2017 • CC-BY-SA License n copen pass, nc park finder 5 Comment
	billscanlon/Entrepreneurship and Innovation Support Challenge Image: Constant of the constant of

Image credits: data.world

NC Park Finder Challenge SOPEN

@billscanlon • Updated Sep 21, 2017

Overview Insights People Discussion

PROJECT OBJECTIVE	DATA SOURCES
Develop a tool that will allow residents to find parks and amenities from multiple jurisdictions.	Project files > 2 files, 0 tables
	billscanlon/City of Asheville Parks > 1 file, 1 table
For more details on this challenge along with additional data opportunities, contacts to local government leaders, and relevant board goals, check out this document: https://docs.google.com/document/d/1SPbfKcQCV- kZAuX1HWQ40kmFZfNFMFgBpMQrPpevQUA/edit?usp=sharing Wake County MVP backlog: 1. List of all parks 2. Location of all parks	billscanlon/Greensboro Trails and Parks > 1 file, 0 tables > billscanlon/Parks in Wake > billscanlon/Wake County Greenways > 1 file, 1 table > billscanlon/Wake County Greenways > 1 file, 1 table > durhamnc/City Parks > 5 files, 4 tables > durhamnc/Durham Bike Racks >
3. Basic information about park - address, hours of operation, contact information	
4. List of amenities for each park	DOCUMENTS (2)
5. Cover multiple jurisdictions	Data dictionary
▼ Show more	QUERIES (0)
Activity	Saved and published queries will show up here.
• September 27, 2017	
S months ago	New query 🗸
• ③ September 21, 2017	

Image credits: data.world

NC Open Pass event series



Image credits: https://opensource.com/business/15/6/interview-jen-krieger-redhat (Opensource.com)

NC Open Pass event series

- Open Data Day
- Community action day
- National Day of Civic Hacking
- Civic Camp (formerly CityCamp NC)
- DataPalooza (formerly NC DataPalooza)



Discovering our community issues

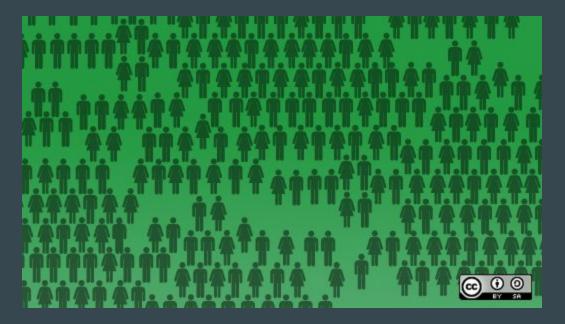


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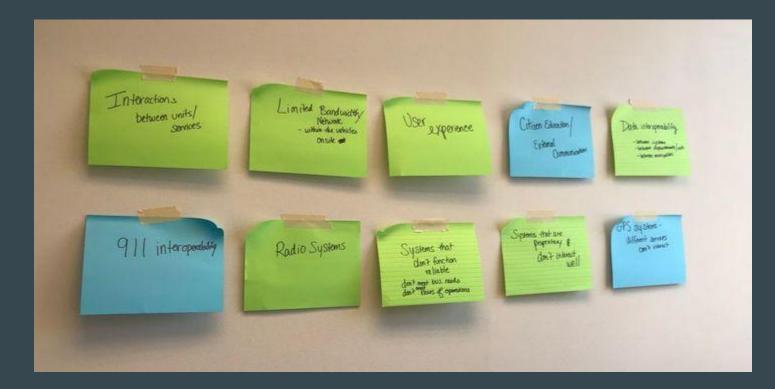
2018: A focus on affordable housing



Image credits: <u>https://opensource.com/government/11/4/blockboard-puts-whole-neighborhood-your-hands</u> (Opensource.com)









What's next: NC Open Pass

Civic Camp ~ Sept 21-22
All Things Open ~ Oct 21-23
DataPalooza ~ Nov 8



5 ways to create sustainable civic tech



Image credits: <u>https://opensource.com/article/17/4/top-5-april-21</u> (Opensource.com)

5 ways to create sustainable civic tech

- Form partnerships
- Engage with volunteers
- Use an augmentation model
- Curate open data
- Update your community



Image credits: <u>http://opensource.com/life/13/11/open-source-thank-you</u> (Opensource.com)

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